

Training Catalogue

Live & Pipeline Offerings

College / Workforce Development

#	Training Module	Target Audience	Format	Key Outcomes
01	AI Simulation Fundamentals	Colleges	Simulation + Instructor	Job readiness, communication, decision-making.
02	Soft-Skills for Technical Trades	Entry-level Apprentices / Students	AI Simulation	Communication, teamwork, jobsite etiquette.
03	Workplace Safety & Incident Prevention	Construction & Manufacturing	Simulation	OSHA-aligned safety, situational awareness.
04	Diversity, Equity & Inclusion for Trades	Students & Apprentices	Simulation + Video	Inclusive communication, anti-harassment.
05	Apprenticeship Readiness & Interview Practice	Pre-Apprentices	Simulation	Interview prep, expectations, jobsite norms.
06	Digital Literacy for Workforce Reintegration	Returning Citizens / Inmates	Simulation + Coaching	Workplace technology, communication skills.
07	Workforce Readiness BOT	Workforce Entrants	Simulation	Professionalism, attendance, conduct.
08	Customer De-escalation BOT	Retail / Campus / Government	Simulation	Calm resolution, communication under pressure.
09	Policy & Compliance Interpretation BOT	Staff & Students	Simulation	Understanding institutional policies and applying them correctly.

Building Trades

#	Training Module	Target Audience	Format	Key Outcomes
10	Safety Culture & Communication	IUOE Operators	Simulation	Proactive communication, reduced attrition.
11	Leadership for Foremen & Crew Leads	Mid-level Tradesmen	Train-the-Trainer + Sim	Supervisory leadership, conflict management.
12	Jobsite Productivity & Efficiency	Heavy Equipment Operators	Simulation	Time coordination, operator awareness.
13	Respectful Workplace & Harassment Prevention	All Jobsite Workers	Compliance Simulation	Prevents harassment; compliant behavior.
14	Union Steward & Member Relations	Union Representatives	Interactive Dialogue	Conflict resolution, membership engagement.
15	Apprentice Mentorship & Retention	Senior Operators	Simulation	Improved apprentice communication & retention.
16	Verbal Hazing Module	IUOE Apprentices	Simulation	Responding to jobsite hazing professionally.

17	Delayed Gratification (Apprenticeship Mindset)	Early Apprentices	Simulation	Long-term skill mindset, emotional regulation.
18	Jobsite Communication for New Apprentices	Apprentices	Simulation	Asking questions, upward communication.

Corporate, Real Estate & Professional Sectors

#	Training Module	Target Audience	Format	Key Outcomes
19	Real Estate Agent Onboarding (Projected)	New Agents	Simulation + Portal	Client interaction, showing etiquette, CRM usage.
20	Client Communication & Empathy Training	Realtors / Lenders	Simulation	Tone, empathy, client management.
21	Negotiation & Closing Skills	Real Estate Teams	Simulation + Roleplay	Conversion improvement & objection handling.
22	AI Tools for Real Estate Professionals	Real Estate Teams	Simulation + Workshop	AI usage for listings, marketing, productivity.
23	Sales Ethics & Fair Housing Compliance	Real Estate Agents	Compliance Module	Meets HUD/NAR guidelines; CE credit alignment.
24	Professional Email & Call Etiquette	Corporate Staff	AI Simulation	Tone, clarity, and professional communication.
25	Time Management & Self-Leadership	Managers & Agents	Self-Paced Sim	Task prioritization, workflow structure.
26	Leadership, Coaching & Difficult Conversations	Supervisors & Team Leads	Simulation	Performance reviews, coaching, documentation.

Education & Rehabilitation / Reentry

#	Training Module	Target Audience	Format	Key Outcomes
27	Inmate Re-Entry Readiness Program	Incarcerated / Recently Released	Simulation	Job interviews, communication, conflict resolution.
28	Early Release & Employability Pathways	Correctional Facility Staff	Train-the-Trainer	Behavior change aligned to release eligibility.
29	Officer & Guard Communication Training	Correctional Officers	Simulation	De-escalation, empathy, incident prevention.
30	Community Reintegration Coaching	Reentry Mentors	Simulation + Instructor	Better mentor-client communication, improved placement outcomes.

Federal, OSHA, and Compliance Programs

#	Training Module	Target Audience	Format	Key Outcomes
31	OSHA 10/30 Simulation Series	Workforce & Supervisors	Simulation + Cert Prep	Hazard identification, incident drills.
32	Federal Required Annual Training Bundle	Federal / Contractor Staff	Simulation + LMS	Harassment, Ethics, Cybersecurity, DEI, InfoSec.

Retail, Foodservice & Customer-Facing Sectors

#	Training Module	Target Audience	Format	Key Outcomes
33	Customer Interaction Scenarios	Convenience, Retail & Fuel	Simulation	Handling upset customers, returns, miscommunications.
34	Age-Restricted Sales Compliance	Retail Staff	Simulation	Proper ID verification & refusal procedures.
35	Gas Pump & Fueling Issues	Fuel Station Staff	Simulation	Resolving pump malfunctions & customer confusion.
36	Refund & Return Procedures	Retail	Simulation	Policy-consistent communication; de-escalation.
37	Foodservice Ordering Miscommunication	Kitchen & Frontline	Simulation	Error recovery, service consistency.
38	Overnight Shift Customer & Safety Protocols	Overnight Staff	Simulation	Safety-first interactions & solo-shift procedures.
39	Hot Food Preparation & Quality Standards	Foodservice	Simulation	Food safety, portioning, quality control.
40	Cleanliness & Contamination Prevention	Foodservice Employees	Simulation	Proper sanitation, contamination avoidance.
41	Temperature Checks & Documentation	Food Handlers	Simulation	Food safety compliance, recordkeeping.
42	Speed-of-Service Under Pressure	Foodservice & Cashiers	Simulation	Rush-hour communication & workflow management.
43	Fuel Spill Handling & Environmental Safety	Staff	Simulation	Containment, reporting, customer safety.
44	Parking Lot / Forecourt Incident Response	Retail & Fuel	Simulation	Responding to vehicle issues, slip/falls, customer situations.
45	Shoplifting or Suspicious Behavior	Retail Staff	Simulation	Observation, communication, safety protocol alignment.
46	First-Aid & Emergency Escalation	All Staff	Simulation	Initial response, emergency notification, bystander management.
47	Workplace Communication & Culture	Retail & Foodservice Staff	Simulation	Team communication, culture reinforcement.
48	Coaching Conversations for New Hires	Supervisors	Simulation	Onboarding support, expectation-setting.
49	Diversity, Inclusion & Customer Respect	All Staff	Simulation	Bias-free customer interactions; inclusive speech.

Campus Safety & Student Services

#	Training Module	Target Audience	Format	Key Outcomes
50	Intoxicated or Impaired Individual Response	Campus Safety	Simulation	Safe response to impairment, diabetic emergencies.

51	Workplace Conflict Resolution	Campus HR	Simulation	Handling emotional employees, conflict resolution.
52	Student Services Crisis Management	Student Affairs	Simulation	Financial aid disputes, academic withdrawals.
53	Sensitive Personal Issues	Advisors & Staff	Simulation	Hygiene conversations, sensitive student concerns.
54	Policy Enforcement & Accommodation Handling	Campus Operations	Simulation	ESA vs. service animals, access protocols.
55	Classroom Management	Faculty	Simulation	Disruption mitigation, instruction compliance.
56	Campus Safety & Conduct	Campus Staff	Simulation	Policy enforcement, respectful communication.
57	Vehicle & Parking Issue Resolution	Parking & Safety	Simulation	Sleeping in vehicles, violations.
58	Support for Vulnerable Populations	All Staff	Simulation	Homelessness, library misuse, resource referral.
59	Common Area Encounters	Student Services	Simulation	Approaching guarded students respectfully.
60	Student in Distress (Campus Quad)	Faculty & Advisors	Simulation	Crisis recognition, supportive communication.
61	Sleeping in Vehicle (After Hours)	Campus Safety	Simulation	Policy clarity & de-escalation.